

# **Product Value - Information Exchange Template**

Carrier name	Allied World Assurance Company (Europe) dac and/or Allied World Managing Agency Limited for and on behalf of Syndicate 2232 at Lloyd's of London.
Broker name	
Product name and reference	Follow Form Excess Property Policy (UK) PRXSFF0002 100 (11/23)
Reference/UMR [Binder]	
Reference [Class of Business]	Property
Date	2025

## **Manufacturer Information**

The fields below should be completed by the carrier. The information provided should be sufficient for distributors in the chain to understand the value of the product, the intended target market and those to whom the product should not be marketed. Other information should be included (if relevant) to advise distributors of how their known or expected actions might affect the value of the product.

### **Product information**

### **Product Description**

Comprehensive Material Damage and Business Interruption coverage in excess of the underlying primary policy where the coverage provides a follow form to the underlying primary policy as agreed by underwriters.

## **Key Features**

In accordance with the underlying primary policy.

### **Claims**

Claims are handled by Allied World. Claims notifications:

corporatepropertyclaims@awac.com

#### **Complaints**

Complaints are handled by Allied World:

Allied World Assurance Company (Europe) dac / Allied World Managing Agency Limited for and on behalf of Syndicate 2232 at Lloyd's of London

19<sup>th</sup> Floor, 20 Fenchurch Street

London EC3M 3BY



#### **Renewal Process**

The renewal process and renewal notice are the responsibility of the distributor who deals directly with the customer.

#### **Territorial Limits**

United Kingdom, Channel Islands, Isle of Man.

#### **Distribution Strategy**

Our Product Approval Process considers whether the proposed distribution is appropriate for our identified target market and the competency and experience of the parties involved in the distribution of our product.

This product can be distributed via FCA authorised brokers, MGAs, and Appointed Representatives with the prior agreement of Allied World. It is appropriate for the identified target market.

Brokers must enter into our standard format Terms of Business Agreement (TOBA) before we will transact business. Our preferred tool for agreeing, managing, and administering TOBAs is provided by REG Technologies.

#### **Product Governance**

### **Product Governance Group (PGG)**

PGG is responsible for various items, including:

- Assessing Allied World products for pricing and product fair value and how they are distributed to ensure they are appropriately designed and distributed to meet the needs of the identified target market.
- Reviewing management information to ensure the product is performing in the way expected.
- Overseeing the process for the design, testing and approval of new products and significant adaptations to existing products.

PGG has senior management representation and includes Legal & Compliance. It is chaired by the Product Governance Manager and meets at least quarterly.

## **Product Approval Process**

The Product Approval Process outlines the approval process and is applicable to products issued by Allied World Assurance Company (Europe) dac and Allied World Managing Agency Limited for and on behalf of Syndicate 2232 at Lloyd's of London.

New products and/or significant changes to existing products are evaluated and approved prior to customer distribution. This process captures the following:

- Underwriting and regulatory information
- Acquisition costs and fees
- Customer risk
- Target market



- Product risk / product testing
- Sales risk / assessment of distribution of product
- Service risk

No significant adaptions have recently been made to the Follow Form Excess Property Policy (UK), reference PRXSFF0002 100 (11/23).

### **Product Testing**

The Product Approval Process considers what product testing is appropriate for new products or where there has been a significant adaptation to an existing product, what has been done and whether that is commensurate with the product and its complexity.

#### **Product Reviews and Fair Value**

Our product governance process requires a review of our products and target market statements at least annually to determine if the product offers fair value to the end customer.

These reviews consider the:

- Target market and any changes in the foreseeable future,
- Distribution strategy,
- Remuneration structures,
- Product information and performance (considering complaints and actual vs expected loss ratios),
- When wordings were reviewed by Legal Counsel,
- The experience of those involved in product manufacturer; and
- Distribution feedback where available from distributors and customers.

### **Vulnerable Customers**

Allied World is committed to providing positive outcomes to all customers, this includes processes to assist with the identification and handling of customer with vulnerabilities.

### **Fair Value Attestation 2025**

We attest that the product represents Fair Value to its intended target market for a reasonable foreseeable period and is subject to distributors:

- Not charging customers additional amounts over and above the gross premium quoted by
  us without first determining that they do not have detrimental effect on the value of the
  product.
- Highlighted to customers the key exclusions and limitation of the policy.
- Ensuring that no duplicate cover exists as this may effect the intended Fair Value of this product to the customer.

#### Target market

#### What is the product?

An excess Property Damage and Business Interruption insurance product suitable for business customers.

## Who is the product designed for?



This product is designed for customers who run medium to large size businesses or commercial enterprises from one or more commercial premises in the United Kingdom and territories as defined within the policy document.

### What are the Target Classes?

Public Finance Initiatives (PFI), real estate, infrastructure, chemical, engineering, wholesale, retail, food & beverage, and telecoms. We target risk managed clients with appropriate self-insured retentions.

## What customer need is met by this product?

Property Damage and Business Interruption insurance.

## How can the product be purchased?

This product is sold via brokers.

## Are there changes anticipated to the target market?

There are no changes proposed in the foreseeable future to the identified target market.

## Types of customer for whom the product would be unsuitable

### This product is not:

- i. Designed for and would not be expected to provide fair value to customers who fall outside the identified target market.
- ii. Suitable for consumers as defined by the FCA. A consumer is classed as any person who is acting for purposes which are outside their trade or profession.

## Any notable exclusions or circumstances where the product will not respond

## **Important Conditions**

- Changes
- Notice
- Notification of claims
- Other insurance
- Salvage and recoveries
- Sanctions
- Law/jurisdiction
- Premium

#### **Key Exclusions**

• As contained in the terms and conditions of the underlying primary policy(ies).

## Other information which may be relevant to distributors

For general product governance queries and return of the completed Product Information Value Template please email:

productgovernance@awac.com



For Underwriting queries please email your Allied World Underwriting contact:

## name.surname@awac.com

Date Fair Value assessment completed	2025
Expected date of next assessment	2026



## **Carolyn Shreeve**

# **SVP, Chief Underwriting Officer, Europe**

Allied World Assurance Company (Europe) dac

Allied World Managing Agency Limited for and on behalf of Syndicate 2232 at Lloyd's of London 19th Floor, 20 Fenchurch Street

London EC3M 3BY

**United Kingdom**