



A FAIRFAX Company

CLAIMS SERVICES



CLAIMS SERVICES

CLAIMS CANNOT BE PREDICTED.
GREAT SERVICE CAN BE.



OUR GLOBAL CLAIMS TEAM:

HANDLES PRIMARY AND EXCESS CLAIMS FOR

property, casualty, surety, professional, management and healthcare liability products.

HAS EXTENSIVE SPECIALIZED EXPERTISE

by line of business and claim type.

IS COMMITTED TO THE HIGHEST LEVELS OF

professionalism, responsiveness and good faith in claims handling.

BELIEVES THAT THE CLAIMS RESOLUTION PROCESS WORKS BEST

when disputes with insureds are minimized and the focus is on defending and resolving claims by third parties.

**THE REAL TEST IS
WHAT OTHERS SAY
ABOUT US...**





I truly appreciate Allied World for their
EXCEPTIONAL PARTNERSHIP.
They set the gold standard for
COLLABORATION
in our industry.

— HEALTHCARE CLIENT



The team at Allied World is

**EFFICIENT AND
RESPONSIVE.**

They consistently deliver
accurate information and
comprehensive support.

— SOCIAL SERVICES CLIENT

Our Allied World contact's

**INVALUABLE EXPERTISE
AND DEDICATION**

makes them nearly as indispensable
an asset as our General Counsel.

— SOCIAL SERVICES CLIENT



Allied World has a very
COLLABORATIVE APPROACH
and they are always available to discuss
COMPLEX CLAIMS
and strategic considerations.



— HEALTHCARE CLIENT



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Allied World managed my
claim with a high level of

**SKILL AND
PROFESSIONALISM,**

making the experience surprisingly
positive given the circumstances.

— MANUFACTURING CLIENT



Working with Allied World
allows me to engage with
**KNOWLEDGEABLE
PROFESSIONALS**
who offer timely advice
and prompt responses.

— SOCIAL SERVICES CLIENT



OUR APPROACH:
**THOUGHTFUL
& DELIBERATE**

**INSIGHTFUL. PROACTIVE.
DILIGENT WORK ETHIC.**

LET THE NUMBERS TELL OUR STORY

99.9%

PERCENTAGE OF CLAIMS **RESOLVED**
WITHOUT A COVERAGE DISPUTE

94%

OF CLAIMANTS RESPONDING TO OUR 2025 SATISFACTION
SURVEY ARE "**SATISFIED TO EXTREMELY SATISFIED**" WITH
ALLIED WORLD'S **CLAIM SERVICE**

93%

OF CLAIMANTS RESPONDING TO OUR 2025 SATISFACTION
SURVEY ARE "**LIKELY TO EXTREMELY LIKELY**"
TO RECOMMEND ALLIED WORLD TO A FRIEND OR
COLLEAGUE BASED ON THEIR CLAIM EXPERIENCE



LET THE NUMBERS TELL OUR STORY

85% COURTEOUS
& PROFESSIONAL

84% INTEGRITY

84% COMMUNICATES
INFORMATION CLEARLY

CONTACT US

For more information, please visit
alliedworldinsurance.com/general-claims/



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