

The foundation of every good risk management program is communication and partnership. We are committed to delivering superior risk reduction programs to Allied World's 365Complete® policyholders. An effective risk management/loss control program works to identify potential problems and provide insight during the underwriting process, and also provides insureds with suitable tools and information to avoid or mitigate losses during the coverage term and beyond.

BREACH RESPONSE SERVICES

Should a breach occur, we provide Incident Response experts who can assist impacted individuals monitor their credit and help protect them from fraud. We offer a dynamic and responsive solution to data privacy and cyber concerns. Policyholders benefit from Allied World's dedicated Claims team, with experts who work closely and in coordination with our carefully selected Incident Response vendors. Clients receive immediate, proactive assistance in navigating through privacy laws, regulatory response, media communications, notification letter content, vendor selection and other issues integral to incident evaluation and response.

BOARD OF DIRECTOR RESOURCE

Clients receive a complimentary copy of a book containing the necessary information that every director should know about board membership.

ALLIED WORLD'S WORKPLACE SOLUTIONS

Clients receive complimentary risk management services to help prevent employment-related losses and reduce legal costs:

- **Toll-free Employer HELPLINE:** seamless access to a comprehensive team of HR Professionals, averaging over 20+ years of experience, including personalized advice and best practices on over 50 different human resources and employment law issues.
- **HR Compliance Portal:** online resource to federal and state Human Resource and employment law news, regulation changes, HR forms and more.
- **Employee Handbook Builder:** online, customizable handbook building tool enables users to create a handbook that complies with all applicable federal and state laws.
- **Online Unlawful Harassment Training:** meets California's AB 1825 requirements, as well as most other state requirements.
- **Monthly HR Express Updates and HR Alerts:** keep policyholders informed of continuously changing state and federal workplace regulations. Users can stay current with information sent directly to an email inbox. Weekly update emails include a Question of the Month, Case Digest of the Month and periodic HR Alerts.

CONTACT

Please send all risk management inquiries to riskmanagement@awacservices.com

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RISK MANAGEMENT