

# GLOBAL MARKETS\* CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH MARCH 31<sup>ST</sup>, 2025



## OUR NUMBERS SPEAK FOR THEMSELVES...

*The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.*

## OUR CLAIMS TEAM

Our Global Markets Claims Department has knowledgeable, dedicated claims specialists located in Allied World offices in Hong Kong, London, Singapore and Sydney. Each of our analysts is a product line expert.

# \$4.9 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD  
GLOBAL MARKETS SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS  
RECEIVED BY ALLIED WORLD  
GLOBAL MARKETS

# 432,349

# 99.9%

PERCENTAGE OF CLAIMS  
RESOLVED WITHOUT A  
COVERAGE DISPUTE

*Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.*

PERCENTAGE OF CUSTOMERS RESPONDING TO  
OUR 2025 SATISFACTION SURVEY ARE  
"LIKELY TO EXTREMELY LIKELY" TO RECOMMEND  
ALLIED WORLD TO A FRIEND OR COLLEAGUE  
BASED ON THEIR CLAIM EXPERIENCE

# 95%

*\*Global Markets includes Europe and Asia-Pacific results.*



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## Product Line Claims Highlights:

### GENERAL CASUALTY:

**\$300M claims paid**

**36,829 number of claims received**

### PROFESSIONAL LIABILITY:

**\$1.2B claims paid**

**70,654 number of claims received**

### PROPERTY:

**\$2.0B claims paid**

**52,914 number of claims received**

### OTHER SPECIALTY:\*\*

**\$1.4B claims paid**

**271,952 number of claims received**

\*\*Other Specialty includes accident and health, aviation, construction, marine, fine art and specie, and trade credit lines of business.