

GLOBAL MARKETS* CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH DECEMBER 31ST, 2023



OUR NUMBERS SPEAK FOR THEMSELVES...

The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.

OUR CLAIMS TEAM

Our Global Markets Claims Department has knowledgeable, dedicated claims specialists located in Allied World offices in Hong Kong, London, Singapore and Sydney. Each of our analysts is a product line expert.

\$4.1 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD
GLOBAL MARKETS SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS
RECEIVED BY ALLIED WORLD
GLOBAL MARKETS

393,453

99.9%

PERCENTAGE OF CLAIMS
RESOLVED WITHOUT A
COVERAGE DISPUTE

Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.

PERCENTAGE OF CUSTOMERS RESPONDING TO
OUR 2023 SATISFACTION SURVEY ARE
"LIKELY TO EXTREMELY LIKELY" TO RECOMMEND
ALLIED WORLD TO A FRIEND OR COLLEAGUE
BASED ON THEIR CLAIM EXPERIENCE

97%

**Global Markets includes Europe and Asia-Pacific results.*



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Product Line Claims Highlights:

GENERAL CASUALTY:

\$300M claims paid

32,287 number of claims received

PROFESSIONAL LIABILITY:**

\$900M claims paid

60,344 number of claims received

PROPERTY:

\$1.6B claims paid

47,902 number of claims received

OTHER SPECIALTY:***

\$1.3B claims paid

252,920 number of claims received

**Professional Liability includes cyber liability.

***Other Specialty includes accident and health, aviation, construction, marine, fine art and specie, and trade credit lines of business.