



Canada Personal Data Privacy Statement

This policy sets out how Allied World Specialty Insurance Company (collectively with the other subsidiaries of Allied World Assurance Company Holdings, Ltd, “Allied World”, “we”, “us” or “our”) collects, uses, discloses or otherwise processes personal data about you so that we can provide you with and manage insurance products and services, or employment or potential employment. At Allied World, we are committed to protecting the privacy of your personal data and complying with our obligations under applicable privacy laws.

This policy applies to current and past Allied World policyholders in Canada or other individuals whose personal data Allied World has collected in relation to services and products offered by Allied World in Canada; and all individuals whose personal data is collected by us in the course of our activities in Canada, including service providers, contractors and employees.

Your Personal Data

“Personal data” generally refers to data about an individual who can be identified from that data, in whatever form. It includes information such as name, age, passport number, telephone number or address. It does not include statistical and aggregated information that cannot be used to identify you as an individual.

How We Collect Your Personal Data

So that we can provide you with products, services, employment or potential employment, we may need to collect your personal data from you or your agents. We may also collect it from our agents and service providers; other insurers and insurance related organizations; statutory and regulatory bodies; people who are involved in a claim or who assist us in investigating or handling claims, including third parties claiming under your policy; witnesses and health care practitioners; marketing lists and industry databases; current or former employers; and publicly available sources.

If you visit our website, we use cookies and web server logs that may track information about your visits to our website; see the privacy policy on our website for further information. Otherwise, Allied World does not collect personal data using technology that would allow Allied World to identify, locate or profile you.

Why We Collect Your Personal Data

We collect and otherwise process your personal data so that we can provide you with and manage insurance products and services, including to consider and process your application; to vary, cancel or renew your insurance; to respond to your queries; to deal with and/or process any claims under your policy, including settlement, and to conduct necessary investigations; to complete due diligence and background checks that are either required by law or regulation or have been put in place by Allied World; to respond to your queries and administer your policy, including correspondence with you; to investigate fraud, misconduct or any unlawful act or omission in relation to your policy; so that we can comply with



legal obligations; for research and statistical purposes; for marketing (including, where permitted by law, direct marketing) of other services provided by us; and/or any purpose directly related to the above.

For people already working for us or for those who are looking to work with us, Allied World collects and otherwise processes personal data in order to pay you and provide you with other benefits, to ensure that we comply with the law, and generally to establish and manage the recruitment and employment relationship. We may also use or disclose employee information in the course of proposed business transactions involving all or any part of our business.

Who We Disclose Your Personal Data To

We may disclose your personal data to others where necessary for the purposes listed above. Data will be provided on the basis that others will maintain confidentiality of the data and use appropriate security safeguards. Parties to whom we may disclose your personal data to include other insurers; reinsurers; intermediaries; insurance associations, federations or similar organizations; related companies; our advisers, service providers and agents; external claims data collectors and verifiers; parties that we have an insurance scheme in place under which you purchased your policy; parties involved in claims investigation and management; government and statutory agencies; and/or as otherwise required or allowed by law. The parties that we may disclose your personal data to may be located in your province, elsewhere in Canada or overseas, where the personal data will be subject to the local laws of the jurisdiction in which it is stored or processed.

How Long Do We Retain Your Personal Data

We retain the personal data processed by us for as long as is necessary for the purpose for which it was collected, including as required by applicable law, regulation or contract, or for so long as there is any possibility that either you or we may wish to bring a legal claim. In the absence of legal, regulatory or contractual requirements, or a possible legal claim, our baseline retention period for records and other documentary evidence created in the provision of services is generally, depending on the type of record, at least seven years.

Your Consent

This policy has been prepared by Allied World to explain how Allied World will collect, use, disclose or otherwise process your personal data so that we can provide you with and manage insurance services and products. While we may also ask that you sign an express consent form when taking out a new policy, in the absence of any signed consent, the use or continued use by you of any of Allied World's services shall be deemed as your acceptance and agreement to the provisions of this policy. For potential employees or employees, your continued involvement in the recruitment process or employment with Allied World shall be deemed as your acceptance and agreement to the provisions of this policy. Where we process your personal data based on consent, you may withdraw consent, subject to applicable law, by submitting a request to our Data Privacy Officer for Canada as described below. If you withdraw consent, in certain



instances, we may not be able to provide you with our products and services, potential employment or employment related benefits.

Access to Your Personal Data and Complaints

You may have certain information rights relating to your personal data held by Allied World, including, under certain circumstances and subject to applicable law, a right to ask for access to the personal data we hold about you, to seek rectification of such data, to restrict dissemination of such data or to data portability. Your information rights are subject to certain legal exemptions and limitations and it is not always possible for Allied World to comply with the request. If you wish to exercise any applicable rights or have any other inquiries or complaints in relation to your personal data, please contact our Data Privacy Officer for Canada via the following:

E-mail: cncompliance@awac.com
By post: Allied World Specialty Insurance Company
200 King Street West, Suite 1600
Toronto, Ontario M5H 3T4
Canada
Attn: Karen Colonna, Data Privacy Officer

Changes to this Privacy Statement

Please note that we may update this policy from time to time and amend it to reflect changes in legislation or other business changes, and your continued use of our products and services or employment is deemed your consent to such changes. You can review this policy on our website at <https://www.alliedworldinsurance.com/canada> to stay informed on how we are protecting your personal data.