

IN-HOUSE RISK MANAGEMENT SERVICE

RISK MANAGEMENT FOR THE REAL WORLD

STRAIGHTFORWARD SOLUTIONS, DELIVERED FROM INDUSTRY EXPERIENCE

So what sets us apart? Our in-house Risk Engineers come from industry, so can talk your language and appreciate the unique challenges you face.

Plus we know insurance – inside out. We've worked across the globe and can apply our knowledge across multiple industries.

More than just a tick-box approach, Allied World's team will focus on the day-to-day realities of your business.

KNOWLEDGEABLE

- From Industry
- Insurance Know-How
- Worldwide Experience



STRAIGHTFORWARD

- Immediate Solutions
- Economical Solutions
- Practical People

REAL WORLD

- Minimise Interruption
- Not Just a Tick-Box
- Achieve Outcomes of the Standards



WHERE THE VALUE LIES BEYOND A NORMAL STANDARDS SURVEY



FOCUS

Targeting the areas of your business that have the greatest impact.



EXPERIENCE

Drawing from our own industry credentials and real working experience across similar risk scenarios.



PREVENTING CLAIMS

The know-how to plan, prevent and protect your assets.



BIG FISH, SMALL POND

Big enough to matter while agile enough to be totally service responsive.

MOTOR FLEET MANAGEMENT VISIT - WHAT TO EXPECT

Other than just providing the necessary insurance coverage, Allied World wants to work together with our clients in improving their motor fleet accident records through risk management advice and assistance in managing potential risk hazards.

A pre-survey motor questionnaire is to be completed and return to us prior to the visit.

During the visit, key hazards associated with the motor fleet operations and activities will be identified and the existing control measures will be reviewed.

If additional risk control measures are identified, solutions and actions to be taken will be discussed on-site.

A Risk Improvement Report with the proposed actions will be issued after the visit.

The site visit will help us understand your business better, identify and evaluate the risk exposures for underwriting purpose.

HOW IS THE VISIT ARRANGED?

Your intermediary, or the underwriter will contact you to arrange a mutually convenient date and time to conduct the visit.

HOW LONG WILL THE VISIT TAKE?

The duration for the visit will vary based on the complexity of the fleet operations. Usually, it will take half a day for a general risk.

WHAT HAPPEN DURING THE VISIT?

The visit will start with:

- A discussion with relevant persons responsible for the motor fleet to obtain information on the nature of your business, operations, safety, and security.
- A review of the claim records (if provided)
- A tour of the facility to look at the vehicles and make general observations.
- A debrief session to wrap up our findings

It is important to have a representative who is knowledgeable about your business and is able to agree on potential risk control improvements.

The typical representatives we meet are involved in Health & Safety, Operations and HR.

Discussion would include:

- Audit/Check on the fleet
- Risk Management Practices
- Operational Control
- Communication Review
- Vehicle Maintenance
- Recruitment Practices
- Training of Staff
- Accident Management Procedures.

WHAT TO EXPECT AFTER THE VISIT?

A Risk Improvement Report containing details of the hazards and actions to be taken will be provided when risk improvements are identified during the visit.

This report will be provided within 10 days after the visit.

For accounts with non-performing motor claim experience, a periodic update could also be provided to help you monitor the situation.



RELEVANT DOCUMENTATION

The following documents would be useful if they are available:

- ✓ Health and safety policy documentation (WSH Policy, Fleet Safety Statement, etc.)
- ✓ Risk assessment records on motor related activities
- ✓ Road Traffic Management Plan
- ✓ Emergency Response Plan
- ✓ Accident records / Incident
- ✓ Investigation records
- ✓ Any other motor related materials

We understand that the information might be tedious to collate and appreciate your effort in helping us in the risk evaluation.



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