## RISK MANAGEMENT

# HEALTHCARE ORGANIZATION ENVIRONMENTAL LIABILITY

Healthcare facilities of all sizes face an entirely new world of risk today. Allied World understands that risk management is a core element of any approach to specialty insurance. We can provide access to effective risk management and loss control services for the healthcare industry to help avoid or mitigate losses during the coverage period and beyond. Many of these value added resources are complimentary to our policyholders.

## **RISK MANAGEMENT RESOURCES**

- Healthcare Facility Environmental Risk Assessment: We are focused on helping our healthcare environmental liability policyholders identify areas of potential liability and providing risk reduction strategies. Our risk management expertise allows us to closely examine an organization's existing risk management programs and protocols and identify potential gaps and areas needing improvement. Environmental risk assessments are performed by a nationally recognized vendor with oversight by Allied World.
- Environmental Healthcare Helpline: We offer access to information regarding Environmental Health & Safety (EH&S) issues, regulatory matters, industry best practices and enforcement proceedings. The helpline is available 24/7 and calls are generally responded to within 24 hours.
- Whitepapers and Webinars:
  Timely and important EH&S issues
  are covered on topics such as new and
  pending regulations and standards,
  emerging technologies and procedures,
  cost saving measures and industry
  best practices.
- BLR® Regulatory Compliance
   Platform: Online OSHA and EPA
   regulatory compliance tools including
   industrial safety training resources,
   assessment and inspection checklists,
   federal and state regulatory development
   notifications and "Ask the Expert" advice.

- Flash Bulletins: Summary descriptions and details, with appropriate references and citations, of new or revised EH&S regulations, standards, requirements, and guidelines are distributed to policyholders in the form of electronic Flash Bulletins. These bulletins are sent on an as-needed basis due to the time-sensitive nature of the material.
- Complimentary Resources:
   Policyholders can select an industry resource or publication from various key industry associations available free of charge, each policy year.
- Additional Custom Designed Risk
   Management/Loss Control Services:
   These programs may include, but are not
   limited to, healthcare-related training
   courses and certifications, environmental
   compliance consultation services, waste
   management program assessments and
   the development of specific infection
   control programs on topics such as hand
   hygiene, mold and legionella (availability is
   determined on an individual account
   basis).
- 24/7 Web-Based Training:
   UL's PURE™ Safety On Demand provides
   access to a single source, web-based
   training library offering over 700 discounted
   workplace health and safety courses
   coupled with an automated tracking,
   reporting and certification process to
   simplify and centralize training management.

- Slip, Trip & Fall Prevention:
  - Policyholders receive access to a National Floor Safety Institute (NFSI) web portal that includes slip, trip and fall policies and training programs, an overview of consensus industry standards, educational materials and expert slip, trip and fall advice via phone or email.
- Drone Business Solutions: Integrating drones into business operations may help enhance worker safety, improve decision making, reduce risk and lower costs.

  Policyholders can receive a consultation from aviation industry experts covering the latest updates in regulatory compliance, pilot training, hardware, software, data analytics, operational safety standards and best practices.
- Educational Portal: Complimentary risk management resources, including advisories, alerts, whitepapers, webinars and best practices checklists.



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### CONTACT

Please send all risk management inquiries to riskmanagement@awacservices.com

alliedworldinsurance.com/risk-control