

Singapore Personal Data Privacy Statement

This policy sets out how Allied World Assurance Company, Ltd (Singapore Branch) (collectively with the other subsidiaries of Allied World Assurance Company Holdings, Ltd, “Allied World”, “we”, “us” or “our”) collects, uses, discloses or otherwise processes personal data about you so that we can provide you with and manage insurance products and services, or employment or potential employment. At Allied World, we are committed to protecting the privacy of your personal data and complying with our obligations under the Singapore Personal Data Protection Act 2012 (“PDPA”).

This policy applies to current and past Allied World policyholders in Singapore or other individuals whose personal data Allied World has collected in relation to services and products offered by Allied World in Singapore; and all individuals whose personal data is collected by us in the course of our activities in Singapore, including service providers, contractors and employees.

Your Personal Data

“Personal data” generally refers to data about an individual who can be identified from that data, in whatever form. It includes information such as name, age, NRIC, FIN or passport number, telephone number or address.

How We Collect Your Personal Data

So that we can provide you with products, services, employment or potential employment, we may need to collect your personal data from you or your agents. We may also collect it from our agents and service providers; other insurers and insurance related organisations; statutory and regulatory bodies; people who are involved in a claim or who assist us in investigating or handling claims, including third parties claiming under your policy; witnesses and health care practitioners; marketing lists and industry databases; current and former employers; and publicly available sources.

Why We Collect Your Personal Data

We collect and otherwise process your personal data so that we can provide you with and manage insurance products and services, including to consider and process your application; to vary, cancel or renew your insurance; to respond to your queries; to deal with and/or process any claims under your policy, including settlement, and to conduct necessary investigations; to complete due diligence and background checks that are either required by law or regulation or have been put in place by Allied World; to respond to your queries and administer your policy, including correspondence with you; to investigate fraud, misconduct or any unlawful act or omission in relation to your policy; so that we can comply with legal obligations; for research and statistical purposes; for marketing (including, where permitted by law, direct marketing) of other services provided by us; and/or any purpose directly related to the above.

For people already working for us or for those who are looking to work with us, Allied World collects and otherwise processes personal data in order to pay you and provide you with other benefits, to ensure that we comply with the law, and generally to establish and manage the recruitment and employment

relationship. We may also use or disclose employee information in the course of proposed business transactions involving all or any part of our business.

Who We Disclose Your Personal Data To

We may disclose your personal data to others where necessary for the purposes listed above. Parties to whom we may disclose your personal data to include other insurers; reinsurers; intermediaries; insurance associations, federations or similar organisations; related companies; our advisers, service providers and agents; external claims data collectors and verifiers; parties that we have an insurance scheme in place under which you purchased your policy; parties involved in claims investigation and management; government and statutory agencies; and/or as otherwise required or allowed by law. The parties that we are disclosing your personal data to may either be located in Singapore or overseas.

Your Consent

This policy has been prepared by Allied World to explain how Allied World will collect, use, disclose or otherwise process your personal data so that we can provide you with and manage insurance services and products. Whilst we may also ask that you sign an express consent form when taking out a new policy, in the absence of any signed consent, the use or continued use by you of any of Allied World's services shall be deemed as your acceptance and agreement to the provisions of this policy. For potential employees or employees, your continued involvement in the recruitment process or employment with Allied World shall be deemed as your acceptance and agreement to the provisions of this policy.

Access to Your Personal Data and Complaints

You may ask to access the personal data we hold about you or seek correction by contacting our Data Privacy Officer. Any other enquiries or complaints in relation to your personal data should also be made to the Data Privacy Officer via the following:

Phone: (65) 6423 0888

E-mail: sg.customerservice@awac.com

By post: Data Privacy Officer
Allied World Assurance Company, Ltd
8th Floor
60 Anson Road #08-01
Mapletree Anson
Singapore 079914

Changes to this Privacy Statement

Please note that we may update this policy from time to time and amend it to reflect changes in legislation or other business changes, and your continued use of our products and services or employment is deemed

your consent to such changes. You can review this policy on our website at <https://www.alliedworldinsurance.com/singapore> to stay informed on how we are protecting your personal data.