

# HEALTHCARE ORGANIZATION ENVIRONMENTAL LIABILITY

Healthcare facilities of all sizes face an entirely new world of risk today. Allied World understands that risk management is a core element of any approach to specialty insurance. We understand the healthcare industry and can provide effective risk management and loss control services to help avoid or mitigate losses during the coverage period and beyond. Many of these value added resources are complimentary to our policyholders.

## RISK MANAGEMENT RESOURCES

- Healthcare Facility Environmental Risk Assessment:** We are focused on helping our healthcare environmental liability policyholders identify areas of potential liability and providing risk reduction strategies. Our risk management expertise allows us to closely examine an organization's existing risk management programs and protocols and identify potential gaps and areas needing improvement. Environmental risk assessments are performed by a nationally recognized vendor with oversight by Allied World.
- Environmental Healthcare Helpline:** We offer access to information regarding Environmental Health & Safety (EH&S) issues, regulatory matters, industry best practices, enforcement proceedings, etc. The helpline is available 24/7 and all calls are generally responded to within 24 hours.
- Whitepapers and Webinars:** Timely and important EH&S issues are covered on topics such as new and pending regulations and standards, emerging technologies and procedures, cost saving measures, and industry best practices.
- BLR® Regulatory Compliance Platform:** Online OSHA and EPA regulatory compliance tools including industrial safety training resources, assessment and inspection checklists, federal and state regulatory development notifications and "Ask the Expert" advice.
- Flash Bulletins:** Summary descriptions and details, with appropriate references and citations, of new or revised EH&S regulations, standards, requirements, and guidelines, as well as related, critical and timely information affecting the healthcare industry are distributed to policyholders in the form of electronic Flash Bulletins. These bulletins are sent on an as-needed basis due to the time-sensitive nature of the material.
- Complimentary Resources:** Policyholders can select an industry resource or publication from various key industry associations – available free of charge, each policy year.
- Additional Custom Designed Risk Management/Loss Control Services:** These programs may include, but are not limited to, healthcare-related training courses and certifications, environmental compliance consultation services, waste management program assessments, development of specific infection control programs such as hand hygiene, mold, legionella, etc. (availability is determined on an individual account basis).
- 24/7 Web-Based Training:** UL's PURE™ Safety On Demand provides access to a single source, web-based training library offering over 700 discounted workplace health and safety courses coupled with an automated tracking, reporting and certification process to simplify and centralize training management.
- Slip, Trip & Fall Prevention:** Policyholders receive access to a National Floor Safety Institute (NFSI) web portal that includes slip, trip and fall policies and training programs, an overview of consensus industry standards, educational materials and expert slip, trip and fall advice via phone or email.
- Drone Business Solutions:** Integrating drones into business operations may help enhance worker safety, improve decision making, reduce risk and lower costs. Policyholders can receive a consultation from aviation industry experts covering the latest updates in regulatory compliance, pilot training, hardware, software, data analytics, operational safety standards and best practices.
- Educational Portal:** Complimentary risk management resources, including advisories, alerts, whitepapers, webinars and best practices checklists.



RISK MANAGEMENT

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