

ENVIRONMENTAL EMERGENCY RESPONSE SERVICES

In addition to comprehensive insurance protection, Allied World Environmental Policyholders receive access to emergency assistance from HETI, an industry-leading team of environmental specialists.

SHOULD A CRISIS OCCUR, PLEASE CALL:
**ENVIRONMENTAL EMERGENCY
RESPONSE SERVICES**

800-347-4384 (HETI)

Please display emergency response number prominently in order to provide handy access to HETI's emergency response department for rapid response to your environmental emergency response needs.

EMERGENCY ASSISTANCE HOTLINE

Should an incident occur, our policyholders have 24/7 access to a toll-free hotline dedicated to the rapid response to your environmental emergencies. You receive immediate response from a team of environmental specialists who can help control damages, mitigate environmental losses, and resolve the situation as efficiently and effectively as possible.

The hotline provides valuable guidance and advice during an emergency involving the release of contaminants/pollutants, with specific oversight and help in containing the damage and selecting a reliable environmental remediation contractor. Please be prepared to relay critical information to the HETI contact, including location, nature of the event, and steps taken to address the situation.

ABOUT HETI

HETI is a full-service environmental company that was founded in 1986. Their highly skilled and knowledgeable engineers, geologists, hydrogeologists, and remedial experts have a track record and specific expertise in environmental incidents. You can call HETI - at any time - for rapid response to your environmental emergency.

OTHER STEPS TO TAKE IN THE EVENT OF AN EMERGENCY

Responding quickly and appropriately to an incident is the policyholder's responsibility. Use of the hotline does not take the place of prudent response, including steps to notify Allied World, local authorities and following your organization's emergency response procedures.

PLEASE NOTE: All Environmental Claims must also be reported to Allied World, via email at envcasclaims@awac.com or as otherwise stated in your policy. Please refer to your policy for procedures on how to report a claim.



A FAIRFAX Company

alliedworldinsurance.com

This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A2" (Good) and a Standard & Poor's rating of "A" (Strong), as applicable. Coverage is offered only through licensed agents and brokers. Actual coverage may vary and is subject to policy language as issued. Coverage may not be available in all jurisdictions. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2022 Allied World Assurance Company Holdings, Ltd. All rights reserved.