

Allied World's medical professional policyholders may be entitled to certain risk management services, free of charge. These services are designed to add value to policyholders' insurance coverage. In addition to services that are provided by Allied World, we have also formed strategic relationships with other leading industry consultants and firms. The following may be made available to Allied World policyholders.

RISK MANAGEMENT SERVICES

Education Programmes:

Education programmes are a fundamental component of any risk management programme. Allied World can provide a broad range of educational options to support and augment existing risk management and patient safety initiatives. Allied World can tailor programme content to issues that the policyholder has identified as important to the continuing education of their staff. For example, educational programmes can be jointly developed following an analysis of areas of exposure and educational needs through clinical risk assessments, claims history and emerging trends in liability. These educational programmes are a powerful tool to help mitigate potential loss, and they reinforce the central role each staff member plays in managing their organisational risk. Complimentary webinars

can be provided to policyholders on a range of patient safety and risk management topics presented by internal and national experts. These programmes would be available to all employees as well as medical staff during the live presentation or on-line after the programme for listening convenience.

Regulatory and Advisory Support:

Organisations are encouraged to engage consultative services offered by Allied World for proactive support when redrafting or developing new practices, policies or procedures. Assistance with editing, interpreting regulations, industry leading resources such as risk management handbooks, standards directories or policy manuals may be available.

Risk Management Research and Publications:

Allied World can provide industry trends and news through subscriptions to risk management publications produced by experts in the areas of health law, risk management and liability insurance. Risk management consultants can assist with research on risk management issues and standards of care.

E-mail Alert Service:

Allied World can send timely, relevant and easily digested updates on risk management topics, public health issues and recent case decisions on a regular basis.

Education Scholarships:

Scholarships to attend clinical risk management and patient safety programmes may be available.

