

The foundation of every good risk management program is communication and partnership. We are committed to delivering superior risk reduction programs to Allied World's physician policyholders. We design these services to be an integral component of a comprehensive insurance program — adding value beyond simply a policy. Many of these services are available to our policyholders as value-added — at no additional charge.



RISK MANAGEMENT SERVICES

- **E-mail alert service:** timely, relevant and easily digested updates on patient safety issues and emerging risks, including important case decisions, are sent on a regular basis.
- **Risk Management Hotline:** We strive to provide immediate access to risk information whenever the need arises. Telephone consultation services are available.
- **Education programme support:** Frequent and topical peer to peer education is vital to keep the physician community up to date with changing practice, regulation and technological advances.
- **Assistance with Policy and Procedure Development:** Organizations are encouraged to engage our consultative services when redrafting or developing new policies or procedures. We offer assistance with editing and sample policies.

Allied World is present at key meetings of the American Society of Healthcare Risk Management (ASHRM). We are able to take key advances and learnings from the USA to help advance risk management programmes across the world.

Allied World is able to offer presentations at educational meetings on a wide range of patient safety and risk management topics. This service is on request and discussion with the risk consultant.



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