

# NORTH AMERICA CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH SEPTEMBER 30, 2021



## OUR NUMBERS SPEAK FOR THEMSELVES...

*The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.*

## OUR CLAIMS TEAM

Our North American Claims Department has knowledgeable and dedicated claims specialists located in Allied World offices in Atlanta, Bermuda, Boston, Chicago, Dallas, Farmington, Los Angeles, New York and Philadelphia. Each of our analysts is a product line expert.

# \$13.5 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD  
NORTH AMERICA SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS  
RECEIVED BY ALLIED WORLD  
NORTH AMERICA

# 548,249

# 99.9%

PERCENTAGE OF CLAIMS  
RESOLVED WITHOUT A  
COVERAGE DISPUTE

*Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.*

PERCENTAGE OF CUSTOMERS RESPONDING TO  
OUR 2021 SATISFACTION SURVEY ARE  
"LIKELY TO EXTREMELY LIKELY" TO RECOMMEND  
ALLIED WORLD TO A FRIEND OR COLLEAGUE  
BASED ON THEIR CLAIM EXPERIENCE

# 94%

## Product Line Claims Highlights:

### GENERAL CASUALTY:

**\$3.8B claims paid**

**165,632 number of claims received**

### HEALTHCARE LIABILITY:

**\$1.8B claims paid**

**189,658 number of claims received**

### PROFESSIONAL LINES:

**\$2.8B claims paid**

**71,318 number of claims received**

### PROGRAMS:

**\$1.2B claims paid**

**78,395 number of claims received**

### PROPERTY:

**\$3.8B claims paid**

**43,246 number of claims received**



This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered only through licensed agents and brokers. Actual coverage may vary and is subject to policy language as issued. Coverage may not be available in all jurisdictions. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2021 Allied World Assurance Company Holdings, Ltd. All rights reserved.