

GLOBAL MARKETS* CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH SEPTEMBER 30, 2021



OUR NUMBERS SPEAK FOR THEMSELVES...

The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.

OUR CLAIMS TEAM

Our Global Markets Claims Department has knowledgeable, dedicated claims specialists located in Allied World offices in Hong Kong, London, Singapore and Sydney. Each of our analysts is a product line expert.

\$3.2 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD
GLOBAL MARKETS SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS
RECEIVED BY ALLIED WORLD
GLOBAL MARKETS

298,907

99.9%

PERCENTAGE OF CLAIMS
RESOLVED WITHOUT A
COVERAGE DISPUTE

Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.

PERCENTAGE OF CUSTOMERS RESPONDING TO
OUR 2021 SATISFACTION SURVEY ARE
"LIKELY TO EXTREMELY LIKELY" TO RECOMMEND
ALLIED WORLD TO A FRIEND OR COLLEAGUE
BASED ON THEIR CLAIM EXPERIENCE

94%

**Global Markets includes Europe and Asia-Pacific results. Asia-Pacific results do not include former RSA claims.*



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Product Line Claims Highlights:

GENERAL CASUALTY:

\$220M claims paid

24,154 number of claims received

PROFESSIONAL LIABILITY:

\$607M claims paid

44,771 number of claims received

PROPERTY:

\$1.4B claims paid

39,185 number of claims received

OTHER SPECIALTY:**

\$1.0B claims paid

190,797 number of claims received

**Other Specialty includes accident and health, aviation, construction, marine, fine art and specie, and trade credit lines of business.