

## FLEXIBLE CONSULTATIVE SERVICES

**Allied World // FrameWRX<sup>SM</sup>** clients have the flexibility to select from a powerful menu of consultative services designed to respond to current challenges in cyber defense.

Services are provided through **Kivu Consulting, Inc ("Kivu")**, a global incident response forensic investigation and cyber risk management firm. Kivu provides organizations with consulting services through cutting edge IT and data security consulting based on practical experience and current cyber threats from experts with backgrounds in network security, IT administration and legal.

Each policy year, clients can select one of the following services:

### **NEW! REMOTE DESKTOP PROTOCOL (RDP) DEEP DIVE**

Kivu will analyze all open ports and protocols with a focus on remote desktop and server message block protocol. Recommendations and next steps will be provided via a consultation and report to reduce cyber risks associated with these protocols.

### **NEW! DEFENSE IN DEPTH CONSULTATION**

Kivu will analyze information related to the defensive Information Technology (IT) infrastructure an organization currently has in place, including firewalls, anti-virus, intrusion prevention, load balancers, servers, and workstations. A review will be conducted producing recommendations and next steps to optimize existing solutions, reduce redundancy, identify potential cybersecurity budget savings and improve cyber defense.

### **CLOUD CONFIGURATION REVIEW (Office 365 / Cloud / SaaS Configuration Review)**

Kivu will conduct an information gathering session about the business use of cloud services for mail flow and enterprise file storage. Information will be collected and audited from Office 365/Azure or AWS cloud configurations to identify common misconfigurations. A risk assessment will be provided along with scoring and recommendations for logging, rules, administrator controls, and alert configuration.

### **VULNERABILITY ASSESSMENT**

Kivu's external Vulnerability Assessment evaluates the client's publicly facing systems and identifies risks associated with misconfigurations or software vulnerabilities that leave clients vulnerable to an attack.

### **RANSOMWARE READINESS REVIEW**

Kivu will gather data on internal/external vulnerabilities and utilize the most recent hacker exploits to analyze a client's network, including exposed ports, remote access, patching, endpoint monitoring, access, and permission rules. A report will be provided with remediation recommendations to reduce the risk of ransomware infections and distribution, as well as a review of the recommended mitigation tools.

### **LOG MONITORING CONSULTATION**

Kivu works to understand the client's existing infrastructure and advises how to properly configure, aggregate, correlate and monitor events to efficiently and effectively detect and respond to security events. Kivu evaluates existing log monitoring programs, assesses the maturity of the program based on best practices, and customizes solutions to meet the needs of your organization and regulatory compliance.

Risk Management Services provided by:

