

GLOBAL MARKETS* CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH SEPTEMBER 30, 2020



OUR NUMBERS SPEAK FOR THEMSELVES...

The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.

OUR CLAIMS TEAM

Our Global Markets Claims Department has knowledgeable, dedicated claims specialists located in Allied World offices in Hong Kong, London, Singapore and Sydney. Each of our analysts is a product line expert.

\$2.9 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD
GLOBAL MARKETS SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS
RECEIVED BY ALLIED WORLD
GLOBAL MARKETS

273,835

99.9%

PERCENTAGE OF CLAIMS
RESOLVED WITHOUT A
COVERAGE DISPUTE

Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.

CUSTOMERS RESPONDING TO OUR 2017
SATISFACTION SURVEY WHO ARE "LIKELY TO
EXTREMELY LIKELY" TO RECOMMEND
ALLIED WORLD TO A FRIEND OR COLLEAGUE
BASED ON THEIR CLAIM EXPERIENCE

9 OUT OF 10

**Global Markets includes Europe and Asia-Pacific results. Asia-Pacific results do not include former RSA claims.*



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This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"), or by Allied World Syndicate 2232. All of Allied World's rated insurance subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable, and our Lloyd's Syndicate 2232 is rated "A+" (Strong) by Standard & Poor's and "AA-" (Very Strong) by Fitch Ratings. Coverage is only offered through licensed agents and surplus lines brokers. Actual coverage may vary and is subject to policy language as issued. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2020 Allied World Assurance Company Holdings, Ltd. All rights reserved.

Product Line Claims Highlights:

GENERAL CASUALTY:

\$199M claims paid

21,118 number of claims received

PROFESSIONAL LIABILITY:

\$452M claims paid

39,373 number of claims received

PROPERTY:

\$1.3B claims paid

36,145 number of claims received

OTHER SPECIALTY:**

\$926M claims paid

177,199 number of claims received

**Other Specialty includes accident and health, aviation, construction, marine, fine art and specie, and trade credit lines of business.