



RISK MANAGEMENT

RISK MANAGEMENT PRODUCTS AND SERVICES





Organizations of all sizes face an entirely new world of risk today.

Allied World understands that risk control plays a key role in the management of our clients' business.

Through strategic partnerships with many of the world's top safety consultants, we provide access to effective risk management and loss control services to help avoid or mitigate losses.

Many of these value-added services are complimentary to our policyholders.



EDUCATIONAL PORTAL

Never miss an advisory or webinar again!

A forum for loss control and risk management education, our portal contains timely advisories, alerts, white papers, webinars and other complimentary resources that build awareness and provide valuable insight.

To log-in: <https://alliedworldrisk.management>



DRONE BUSINESS SOLUTIONS

Integrating drones into business operations may help to enhance safety and lower costs. Policyholders can receive a consultation and access to drone business solutions from DataWing, a manned and unmanned (UAS) aircraft service provider led by former U.S. Air Force fighter pilots.



**SAFETY.BLR.COM[®] /
ENVIRO.BLR.COM[®]**

Online OSHA and EPA regulatory compliance tools including industrial safety training resources, assessment and inspection checklists, federal and state regulatory development notifications and "Ask the Expert" advice.

PURESAFETY[®] ON DEMAND

PureSafety[®] On Demand is an extensive online library and training management platform with over 700 workplace health and safety courses delivered by UL. These training resources allow employees to stay up-to-date on their areas of expertise and safety protocols.





SLIP, TRIP & FALL ONLINE RESOURCES

Policyholders receive access to a slip, trip and fall web portal customized with the National Floor Safety Institute (NFSI) that includes policies and training programs, an overview of consensus industry standards, educational materials and expert slip, trip and fall advice via phone or email.

FLEET SAFETY

Fleet safety offerings include access to a full best practices review, on-road, online or classroom training, National Safety Council (NSC) distracted driver training, train-the-trainer certifications, vehicle monitoring 24-hour decal programs, driver hazard perception evaluations, Motor Vehicle Record (MVR) continuous monitoring and vehicle telematics including driver coaching.





POLICE LINE DO NOT CROSS

VIOLENCE ON YOUR PREMISES RESOURCES (Including Active Shooter)

A broad spectrum of resources including security assessments, crisis intervention training classes, educational webinars, web-based courses and state and federal preparedness online tools.



CRISIS PREVENTION TRAINING

Our Crisis Prevention Institute (CPI)-certified instructor will provide on-site training and teach staff proven strategies for safely resolving situations when confronted by anxious, hostile or violent behaviors. This training can help an organization decrease physical interventions, help staff engage in better problem-solving, and build staff confidence; resulting in less injury, staff turnover, and liability for the organization.



ALLIED WORLD'S WORKPLACE SOLUTIONS FOR EPL

Employment Practices Liability (EPL) policyholders receive valuable Human Resource tools, including an employer HELPLINE, HR compliance portal, employee handbook builder, online training courses, updates and alerts.



LAWYERS

Monthly advisories, helpline consults (up to two free hours/year) and online resources including free CLE credits (five hours/firm attorney).

RISK MANAGEMENT OFFERINGS TAILORED TO

Professional Liability Policyholders

Directors and Officers

Receive the "Answering the Call" Resource Guide with necessary information that every director should know about board membership.

Insurance Agents & Brokers

Educational resources include access to alerts and advisories on hot topics or emerging risks relevant to insurance agents and brokers, as well as webinars on a range of pertinent and timely risk management topics presented by internal and national experts.

Kidnap & Ransom / Extortion

Highly trained security professionals available 24/7 to provide immediate advice, response and negotiation support on security-related threats.



RISK MANAGEMENT OFFERINGS TAILORED TO THE **Construction Industry**

Construction Risk Assessments

Desktop, telephone and on-site surveys can be provided during a project to identify risks to employees, third parties and property. Risk assessments include the review of safety programs, contract management, recordkeeping, regulatory compliance, quality control, job site operations and subcontractor management.

Detailed Loss Analysis

A comprehensive review of an insured's loss history can provide insight into loss trends and the root causes of accidents. The findings of the analysis are used to determine the proper corrective measures that should be implemented.

Safety Training

On-site, classroom and web-based training including OSHA 10 and OSHA 30 is available and can be customized to meet the specific needs of the insured. Additional online resources are available to assist with safety meetings, tool box talks, checklists, forms and regulatory compliance.

Mobile Safety Management

Construction site mobile app that can help reduce accidents by eliminating paperwork around daily checklists, audits, accident reporting and tool box talks.

Safety Program Review and Development

OSHA construction safety standards are vast and ever changing. Safety professionals can review existing safety programs or assist with developing new written safety policies, procedures and training requirements based upon current OSHA standards.

Subcontractor Due Diligence

Requiring annual pre-qualifications for subcontractors may help mitigate losses. A review of your current subcontractor pre-qualification plan or assistance with developing a new plan can be provided.

OCIP/CCIP Administrative Services

A wrap-up may be an effective way to exercise more control over a project and may result in a more cost effective risk management program. Wrap-up consultations and management are available from customizing the project specific requirements through the duration of the project.

Whitepapers and Webinars

Timely and important construction and safety issues are covered on topics including new and pending regulations and standards, emerging technologies and procedures, cost saving measures and industry best practices.

RISK MANAGEMENT OFFERINGS TAILORED TO

Cyber Policyholders

All Cyber policyholders receive complimentary access to **Allied World//FrameWRXSM** — a pre-breach risk management platform that enhances an organization's cyber security awareness, preparedness and ability to respond to an incident/event. Dedicated FrameWRX staff help coordinate the entire process.

Allied World Information Portal via eRiskHub

Centralized access to key information related to Allied World Breach Response Services, FrameWRX Services, Risk Manager & CISO Tools and News Center for relevant industry information.

Cyber Knowledge Center

Features access to online courses supported by a training concierge, advice via a virtual CISO (Chief Information Security Officer), Incident Response Planning resources and cyber fitness check.

Table Top Exercise

Using a team approach, FrameWRX staff and our dedicated vendor work closely with clients to develop and roll out a tailored mock privacy incident to test their organization's incident response capabilities. By working together prior to a live crisis event, clients can validate their plan, improve decision-making and coordination, and ensure that each member has clarity around their roles and responsibilities.

Phishing Readiness

Customized phishing exercises with assessment, reporting, behavior trend and user metrics (up to two per policy period). Includes education/training videos based on user responses.

Consultative Services

Clients can select from key advisory services including a cloud configuration audit (including Office 365), ransomware risk assessment, vulnerability assessment, log-monitoring consultation or a CISO roundtable workshop.

Mobile Security Self Evaluation

Assesses mobile security, security controls, policies and procedures, and (based on the evaluation results) consultation to improve an organization's mobile security stance.

Focus on Service

The FrameWRX team engages with insureds through each element of service, coordinates scheduling and serves as a dedicated advocate.

Non-cyber Allied World US policyholders can access Allied World // FrameWRXSM for a fee.

RISK MANAGEMENT OFFERINGS TAILORED TO

Defense Base Act Policyholders

Ergonomic Services

Certified ergonomists provide studies, analyses of physical demands and job tasks, instructional materials and comprehensive reports detailing business solutions ranging from engineering solutions to tailored videos and handouts.

New Hire and Return to Work Screening

Medical specialists administer physical capability evaluations prior to employment to determine if an employee can meet the physical demands of a job. If an injury occurs during deployment, the physical capability evaluation is re-administered to determine if the employee has the physical capabilities to return to work.

Perception Surveys

Customized questionnaires allow policyholders to evaluate current workplace safety based on attitudes, perceptions and behaviors in the workplace. Responses are reviewed and then utilized to determine intervention strategies.

Soft Tissue Injury Management

Electrodiagnostic functional assessment (EFA) tools can help identify and locate soft tissue injuries. The information can be accessed after a reported soft tissue injury to determine if it occurred during the scope of employment and to better treat and manage the injury.

Post-Deployment Health Assessment

Medical specialists can conduct post-deployment health assessments (PDHA) to assist when losing employees from attrition, government de-scoping of a contract or contract transitions. The PDHA includes a medical questionnaire, a physical and a psychological examination.

Austere Environment Fleet Services

A customized curriculum can be developed to address vehicle exposures within austere environments. Training and testing in the field is offered to ensure that participants have retained the skills to operate as safely as possible in austere environments.

On-Site Risk Assessments

An analysis of on-site physical hazards and existing administrative programs is performed to determine gaps that need to be addressed for improvement. A comprehensive report is reviewed with the insured to determine a course of action.

Whitepapers and Webinars

Timely and important Defense Base Act issues are covered on topics including new and pending regulations and standards, emerging technologies and procedures, cost saving measures and industry best practices.

RISK MANAGEMENT OFFERINGS TAILORED TO

Environmental Policyholders

Environmental Risk Assessment

Environmental risk assessments are performed by nationally recognized vendors with coordination and oversight by Allied World. Close examination is given to an organization's risk management programs and protocols to identify potential gaps and areas needing improvement.

Environmental Emergency Response

In the event of an environmental emergency, policyholders have 24/7 access to an industry leading team of environmental clean-up specialists who can help control damages, mitigate environmental losses and resolve the situation as efficiently and effectively as possible.

Environmental Helpline

A 24/7 helpline offers access to information regarding Environmental Health & Safety (EH&S) issues, regulatory matters, industry best practices and enforcement proceedings. Calls are generally responded to within 24 hours.

BLR® Environmental Compliance Newsletter

A monthly e-newsletter from BLR® (Business & Legal Resources) covering practical compliance information, best-practice advice, news from the EPA, Department of Transportation (DOT), state regulators and environmentalists and court updates regarding EPA compliance issues.

Flash Bulletins

The latest Environmental, Health and Safety (EH&S) regulations, standards, requirements and guidelines are distributed through flash bulletins with full interpretive summaries and detailed analyses included.

Whitepapers and Webinars

Timely and important Environmental Health & Safety (EH&S) issues are covered on topics including new and pending regulations and standards, emerging technologies and procedures, cost saving measures and industry best practices.

RISK MANAGEMENT OFFERINGS TAILORED TO

Medical Professionals

Our industry-leading Healthcare risk consultants work to identify areas of potential liability and provide strategies that reduce risk for our **Hospital, Miscellaneous Medical Facility and Organ Procurement insureds**.

Clinical Risk Assessments for Hospital Insureds

In order to identify areas of potential liability and provide risk reduction strategies, risk consultants evaluate an organization's existing risk management program and clinical practices – identifying potential gaps and areas needing improvement.

Policy and Procedure Development

All insured Healthcare organizations are encouraged to engage our consultative services when redrafting or developing new policies or procedures. We offer assistance with editing and sample policies.

Risk Management Helpline

Our risk management helpline, dedicated solely to Allied World's medical professional liability clients, provides direct, immediate access to risk management information when the need arises.

Risk Management Educational Portal

Designed to be a forum for risk management education, our online portal contains timely advisories, alerts, white papers, webinars and/or complimentary resources for all Healthcare insureds.

Education Programs

Our consultants provide a broad range of educational options to support or augment individual client risk management initiatives. Issues identified as important to the continuing education of staff, coupled with an analysis of areas of potential exposure and claims history, are some of the elements we utilize to develop ongoing client education programs.

Complimentary Resources

Policyholders receive a comprehensive list of risk management/professional responsibility resources annually and are eligible for a free copy of one of these resources each policy year.

Risk Management Research and Publications for Hospital Insureds

We provide access to industry trends and news through subscriptions to risk management publications produced by experts in the areas of health law, risk management and liability insurance. We will also assist clients with research on risk management issues and standards of care.

CONTACT US

To learn more about Allied World's risk management services, please contact:

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RISK MANAGEMENT

This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered only through licensed agents and brokers. Actual coverage may vary and is subject to policy language as issued. Coverage may not be available in all jurisdictions. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2019 Allied World Assurance Company Holdings, Ltd. All rights reserved.