

ALLIED WORLD MISCELLANEOUS MEDICAL SUITESM

Risk management is a core element of Allied World's approach to specialty insurance. An effective risk management/loss control program works to identify potential problems and provide insight during the underwriting process, and also provides insureds with suitable tools and information to avoid or mitigate losses during the coverage term and beyond.

RISK MANAGEMENT SERVICES

- **Policy and Procedure Development:** Allied World provides Miscellaneous Medical Suite policyholders with assistance when drafting new or updating existing policies and procedures. Access to an extensive library of resources and samples is available.
- **Risk Management Helpline:** Our risk management hotline, dedicated solely to Allied World's medical malpractice clients, provides direct, immediate access to risk management information when the need arises.
- **Risk Management Educational Portal:** Designed to be a forum for risk management education, our online portal contains timely advisories, alerts, white papers, webinars and/or complimentary resources.
- **Complimentary Resources:** We have compiled a comprehensive list of risk management/professional responsibility resources. Each policyholder receives an updated list of available resources annually and is entitled to a free copy of one of these resources each policy year.

ALLIED WORLD'S WORKPLACE SOLUTIONS

Policyholders who purchase the Management Liability coverage option (which includes Employment Practices Liability insurance), receive the following services at no additional cost:

- **Toll-free Employer HELPLINE:** Seamless access (via phone or website) to experienced employment attorneys from a national law firm, as often as needed.
- **HR Compliance Portal:** Online resource to federal and state Human Resource and employment law news, regulation changes, HR forms, and more.
- **Employee Handbook Builder:** Online, customizable handbook building tool enables users to create a handbook that complies with all applicable federal and state laws.
- **Online Unlawful Harassment Training:** Meets California's AB 1825 requirements, as well as most other state requirements.
- **Monthly HR Express Updates and HR Alerts**

BREACH RESPONSE SERVICES

Should a breach occur, we provide Incident Response experts who can assist impacted individuals monitor their credit and help protect them from fraud. We offer a dynamic and responsive solution to data privacy and cyber concerns. Policyholders benefit from Allied World's dedicated Claims team, with experts who work closely and in coordination with our carefully selected Incident Response vendors. Clients receive immediate, proactive assistance in navigating through privacy laws, regulatory response, media communications, notification letter content, vendor selection and other issues integral to incident evaluation and response.

BOARD OF DIRECTOR RESOURCES

Allied World policyholders who select the Management Liability coverage option receive a complimentary copy of the book, **Answering the Call: Understanding the Duties, Risks and Rewards of Corporate Governance**. This concise book contains the necessary information that every director should know about board membership.

CONTACT

Please send all risk management inquiries to riskmanagement@awacservices.com

alliedworldinsurance.com/risk-control



RISK MANAGEMENT

This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered only through licensed agents and brokers. Actual coverage may vary and is subject to policy language as issued. Coverage may not be available in all jurisdictions. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2019 Allied World Assurance Company Holdings, Ltd. All rights reserved.