

HEALTHCARE PROFESSIONAL LIABILITY RISK MANAGEMENT SERVICES

Risk management services are available to Allied World's medical professional policyholders free of charge. These services are designed to be an integral component of policyholders' insurance coverage - adding value beyond simply an insurance policy. In addition to services that are provided by AWAC Services Company's risk consultants, we have also formed strategic relationships with other leading industry consultants and firms. Depending on the type of Allied World insurance policy, the following may be made available to Allied World policyholders.

RISK MANAGEMENT SERVICES

Clinical Risk Assessments:

In order to help medical professional policyholders identify areas of potential liability and provide risk reduction strategies, risk management consultants closely examine an organisation's existing risk management programme and clinical practices – identifying potential gaps and areas needing improvement. Clinical risk assessments may be performed by carefully selected vendors in conjunction with qualified staff from AWAC Services Company.

Education Programmes:

Education programmes are a fundamental component of any risk management programme and Allied World policyholders have access to a broad range of educational options to support and augment each client's

existing risk management and patient safety initiatives. Issues that the policyholder identifies as important to the continuing education of their staff determine programme content and areas of focus. Educational programmes are often jointly developed following an analysis of areas of exposure and educational needs through clinical risk assessments, claims history and emerging trends in liability. These educational programmes are a powerful tool to help each client mitigate potential loss, and they reinforce the central role each staff member plays in managing their organisational risk. Complimentary webinars are offered to policyholders on a range of patient safety and risk management topics presented by internal and national experts. These programmes are available to all employees as well as medical staff during the live presentation or on-line after the programme for listening convenience.

Regulatory and Advisory Support:

Organisations are encouraged to engage offered consultative services for proactive support when redrafting or developing new practices, policies or procedures. Assistance with editing, interpreting regulations, industry leading resources such as risk management handbooks, standards directories or policy manuals may be available.

Risk Management Research and Publications:

Allied World policyholders have access to industry trends and news through subscriptions to risk management publications produced by experts in the areas of health law, risk management and liability insurance. Risk management consultants also assist clients with research on risk management issues and standards of care.

E-mail Alert Service:

Timely, relevant and easily digested updates on employment, health and safety as well as other relevant areas of law, including important case decisions are sent on a regular basis.

Education Scholarships:

Scholarships to attend clinical risk management and patient safety programs may be available.

CONTACTS

GLOBAL RISK MANAGEMENT

Please send all risk management inquiries to riskmanagement@awacservices.com.



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