

DEFENSE BASE ACT (DBA) FOREIGN VOLUNTARY WORKERS' COMPENSATION

Allied World offers competitively priced insurance coverage and expertise within the Defense Base Act (DBA) and Foreign Voluntary Workers' Compensation market to meet the unique needs of contractors working outside of the U.S. Our solid finances, commitment to business integrity and dedication to exceptional customer service are just a few of the reasons customers are increasingly seeking partnership with us.

UNDERWRITING STRATEGY

We will evaluate a contractor's history working outside the U.S., taking into consideration country specific issues (i.e., climate, exposures to natural hazards, civilian safety, etc.) in addition to:

- Work being performed
- Concentration of employees
- Loss history and overall benefits paid
- Employer practices for employee readiness to work overseas and in hazardous locations

TARGET OCCUPATIONS

(but not limited to)

- Administrative/Clerical staffing
- Computer Services (set-up, installations, repair, programmers)
- Construction infrastructure contracts (civil works projects, roads, utilities)
- Environmental surveyors
- Instructors, Trainers, Counselors, Teachers
- Logistic Management services (including trucking contracts)
- Non-Governmental Organizations providing humanitarian and other social services
- Oil and Gas Construction
- Other miscellaneous Construction projects
- Security Contractors
- Technicians and Engineers

SERVICE HIGHLIGHTS AND COMMITMENTS

As a Strategic Partner with Crawford/Broadspire, an industry leader with over 68 years of workers' compensation administration, we will provide:

Global Coverage:

- 24/7 international intake processing
- 63 locations worldwide
- Nurses and triage staff are available within 48 hours of an incident to provide assistance

Reintegration: Strong focus on bringing the injured worker back to work and their family

Medical Management Expertise:

- Established guidelines for dealing with Post Traumatic Stress Disorder (PTSD)
- Medical staff available to assist with case management

Risk Management Information System:

Real time data tracked and reported throughout the claim lifecycle to assist with forecasts and modeling

CLAIMS HANDLING

Allied World has partnered with Broadspire, a subsidiary of Crawford & Company, a renowned industry leader, to provide enhanced claims handling support for DBA coverage.

A WORLD OF DIFFERENCE

Doing business in today's complex global arena, while adhering to applicable Federal Act guidelines, requires a claims management partner that will provide heightened expertise and the necessary geographic footprint.

At Broadspire, advanced claims capabilities and local presence provides your employees with a considerable network of medically trained professionals. In addition to grasping local dialects, customs and religious beliefs when managing claims components, we also understand local laws and protocols pertaining to medical care. Engaged from the time a claim is reported, we promptly coordinate appropriate medical care — including emergency transportation — regardless of where a work-related injury occurs.

FEDERAL CLAIM MANAGEMENT EXPERIENCE

For more than three decades, Broadspire has been managing Federal Act work-related claims including:

- Defense Base Act (DBA)
- United States Longshore and Harbor Workers' Act (USL&H)
- Outer Continental Shelf Act
- Jones Act
- Non-appropriated Funds Instrumentalities Act

DEFENSE BASE ACT (DBA) FOREIGN VOLUNTARY WORKERS' COMPENSATION (continued)

GLOBAL ACCESS, PERSONAL SERVICE

Broadspire, together with the strength and reach of our parent, Crawford & Company, provides program and account management on a global basis. We are the claims administration leader throughout the world. Through this reach, you benefit from our ability to provide:

- Payment of benefits in multiple currencies
- Seamless claims service transcending borders
- Dependable filing of all necessary federal forms

Our global infrastructure also incorporates:

- Loss Fund administration
- Multi-national program management
- Relationship management
- Consultancy services

OUR KEY PRACTICES

Loss Reporting: flexible options for reporting claims including web, telephone or fax

Multi-level contacts: facilitating prompt and effective communication

Investigation: enabling the timely analysis of coverage, benefit determination and optimal outcomes

Care Management: under the leadership of a Registered Nurse (RN) familiar with your program, ensuring the right resources are engaged from the onset

RMIS (Risk Management Information System): single source for adjuster activity, payment details, reporting and currency conversion

24/7 WEB-BASED TRAINING

Policyholders have access to a single source, web-based training library offering over 700 discounted workplace health and safety courses coupled with an automated tracking, reporting and certification process tailored to your business.

CONTACT

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**Note: Policies do not cover operations in the U.S.*

