

# HEALTHCARE ORGANIZATION ENVIRONMENTAL LIABILITY

Healthcare facilities of all sizes face an entirely new world of risk today. Allied World understands that risk management is a core element of any approach to specialty insurance. We understand the healthcare industry and can provide effective risk management and loss control programs and tools to help avoid or mitigate losses during the coverage period and beyond. Many of these value added services are offered free of charge to our policyholders.

## RISK MANAGEMENT SERVICES

Depending on the type of coverage, these services may include:

- Healthcare Facility Environmental Risk Assessment:** We are focused on helping our healthcare environmental liability policyholders identify areas of potential liability and providing risk reduction strategies. Our risk management expertise allows us to closely examine an organization's existing risk management programs and protocols and identify potential gaps and areas needing improvement. Environmental risk assessments are performed by a nationally recognized vendor with oversight by Allied World.
- Environmental Healthcare Helpline:** We offer access to information regarding Environmental Health & Safety (EH&S) issues, regulatory matters, industry best practices, enforcement proceedings, etc. The helpline is available 24/7 and all calls are generally responded to within 24 hours.
- Quarterly White Paper:** A quarterly electronic white paper that covers timely and important EH&S issues such as new and pending regulations and standards, emerging technologies and procedures, cost saving measures, and industry best practices.
- Environmental Compliance Newsletter:** A monthly newsletter from BLR® (Business & Legal Resources) that covers news from the EPA, the Department of Transportation (DOT), state regulators and environmentalists as well as practical compliance information, best-practice advice and court updates regarding EPA compliance issues.
- Flash Bulletins:** Summary descriptions and details, with appropriate references and citations, of new or revised EH&S regulations, standards, requirements, and guidelines, as well as related, critical and timely information affecting the healthcare industry are distributed to policyholders in the form of electronic Flash Bulletins. These bulletins are sent on an as-needed basis due to the time-sensitive nature of the material.
- Complimentary Resources:** Policyholders select an industry resource or publication from various key industry associations (APIC, AHA, ECRI and more) — available free of charge, each policy year.
- Additional Custom Designed Risk Management/Loss Control Services:** These programs may include, but are not limited to, healthcare-related training courses and certifications, environmental compliance consultation services, waste management program assessments, development of specific infection control programs such as hand hygiene, mold, legionella, etc. (availability is determined on an individual account basis).

## LOSS CONTROL RESOURCES

- 24/7 Web-Based Training:** UL's PureSafety on Demand® provides access to a single source, web-based training library offering over 700 discounted workplace health and safety courses coupled with an automated tracking, reporting and certification process tailored to their business.
- Slip, Trip & Fall Prevention:** Policyholders can access the National Floor Safety Institute's complimentary web portal for slip, trip and fall policies and training programs, an overview of select American National Standards Institute (ANSI) consensus industry standards, supplemental educational materials and expert advice.
- Drone Business Solutions:** Whether your company has an existing drone program or is planning to develop one in the near future, policyholders can receive a complimentary consultation and will have access to discounted UAS services with DataWing, a manned and unmanned (UAS) aircraft service provider led by former US Air Force fighter pilots.

## CONTACT

Please send all risk management inquiries to [riskmanagement@awacservices.com](mailto:riskmanagement@awacservices.com)

[alliedworldinsurance.com/risk-control](http://alliedworldinsurance.com/risk-control)



**RISK MANAGEMENT**

This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered only through licensed agents and brokers. Actual coverage may vary and is subject to policy language as issued. Coverage may not be available in all jurisdictions. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2019 Allied World Assurance Company Holdings, Ltd. All rights reserved.