

*Allied World//FrameWRX<sup>SM</sup>* (pronounced "Frame Works") is a managed platform that provides a set of cyber risk management solutions. Developed in conjunction with key vendors, it offers services designed to enhance an organization's cyber security preparedness and their ability to respond to an event.



## LET'S GET STARTED

### WHAT IS FrameWRX?

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Proactive, prescriptive and practical, *FrameWRX* helps organizations take control of their privacy and network security exposure in a rapidly evolving, inherently complex environment. Cyber clients have access to a subset of the services **at no additional cost.**

### FrameWRX IS DIFFERENT

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Rather than simply providing a list of preferred vendors and hoping for the best, clients receive proactive guidance and advocacy throughout the engagement process. Prescriptive in nature, the platform empowers clients with a subset of tools to assist in improving an organization's cyber security posture. This is accomplished all while providing the flexibility to engage at a pace that makes sense to each individual organization.

### HOW DO CLIENTS ACCESS FrameWRX?

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Allied World's Cyber insureds are automatically enrolled. Once the policy is bound, the *Allied World//FrameWRX<sup>SM</sup>* team will reach out to clients in order to familiarize them with the overall process at a more detailed level, and coordinate engagement in their services. In addition to working with dedicated *FrameWRX* personnel, clients will be given 24/7 access to a user-friendly portal, centralizing and linking all the various service elements and providers.

### CLIENT ENGAGEMENT IS KEY

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We encourage our clients to participate and engage in all areas of the platform to raise awareness of key privacy and network security concerns. Everyone should have a hand in security – this isn't just an "IT" issue. It is an enterprise-wide concern that needs to involve the entire organization. *FrameWRX* has the tools. Your clients have the power.

**PLEASE SEE NEXT PAGE FOR A DESCRIPTION OF THE FrameWRX SERVICES OFFERED.**

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## HELP CLIENTS TAKE CONTROL

The *FrameWRX* package provides each Cyber client a sub-set of the services described below.

### ALLIED WORLD INFORMATION PORTAL (eRiskHub)

A hybrid of information pertaining to the insurance policy and pre breach services, the portal provides centralized access to information related to Allied World Breach Response Services, *FrameWRX* Services, Risk Manager & CISO Tools, and News Center for relevant industry information.

### CYBER KNOWLEDGE CENTER

ePlace Solutions, Inc. (ePlace) is an industry-leading risk management consulting firm focused on mitigating risks arising from data privacy/security issues. ePlace solutions include:

- **Training Center:** Cyber security online training courses, including industry specific HIPAA and PCI segments. Ongoing awareness through bulletins, posters and webinars.
- **Advice Center:** Unlimited professional support with typical tasks and duties of a Chief Information Security Officer (virtual CISO).
- **Online Knowledge Center:** Incident Response Planning resources, and access to sample policies, procedures and agreements. State- and industry-specific guidance on HIPAA, GLBA, and breach notification laws.
- **Cyber Fitness Check:** Assess the organization's cyber security posture.

### "TABLE TOP" EXERCISE

- Mock privacy incident fact set to test incident response capabilities
- Participants receive a report highlighting areas of improvement.

### CONSULTATIVE SERVICES

Kivu offers clients the ability to select from key advisory services including a cloud configuration audit (including Office 365), ransomware risk assessment, vulnerability assessment, log monitoring consultation, or a CISO roundtable workshop. Clients can choose one service per policy period.

### PHISHING READINESS

This service provides organizations access to guided mock phishing assessments for their employees to evaluate internal awareness, identify areas of susceptibility, and teach positive behavior to reduce exposures. The offering provides policyholders with:

- Customized phishing assessment (up to two per policy period)
- Behavior trends and user metrics
- Education/training videos based on user responses

### MOBILE SECURITY SELF – EVALUATION

BlackBerry® is a leading software and services company dedicated to securing the Enterprise of Things. BlackBerry SHIELD provides:

- An evaluation that assesses mobile security, security controls, policies and procedures
- Consultation (based on the evaluation results) to improve an organization's mobile security stance.

## CONTACTS

For questions on the services available, please contact us.

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This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, Ltd, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered only through licensed agents and surplus lines brokers. Actual coverage may vary and is subject to policy language as issued. *FrameWRX* services are provided by third-party vendors via a platform maintained in Farmington, CT by Allied World Insurance Company, a member company of Allied World. © 2019 Allied World Assurance Company Holdings, Ltd. All rights reserved.