

GLOBAL MARKETS* CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH MARCH 31, 2019



OUR NUMBERS SPEAK FOR THEMSELVES...

The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.

OUR CLAIMS TEAM

Our Global Markets Claims Department has knowledgeable, dedicated claims specialists located in Allied World offices in Hong Kong, London, Singapore and Sydney. Each of our analysts is a product line expert.

\$1.8 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD
GLOBAL MARKETS SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS
RECEIVED BY ALLIED WORLD
GLOBAL MARKETS

85,400

99.9%

PERCENTAGE OF CLAIMS
RESOLVED WITHOUT A
COVERAGE DISPUTE

Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.

CUSTOMERS RESPONDING TO OUR 2017
SATISFACTION SURVEY WHO ARE "LIKELY TO
EXTREMELY LIKELY" TO RECOMMEND
ALLIED WORLD TO A FRIEND OR COLLEAGUE
BASED ON THEIR CLAIM EXPERIENCE

9 OUT OF 10

Product Line Claims Highlights:

GENERAL CASUALTY:

\$112M claims paid

8,688 number of claims received

PROFESSIONAL LIABILITY:

\$325M claims paid

30,484 number of claims received

PROPERTY:

\$1.1B claims paid

18,770 number of claims received

OTHER SPECIALTY:**

\$283M claims paid

27,478 number of claims received

**Other Specialty includes accident and health, aviation, construction, marine, fine art and specie, and trade credit lines of business.

*Global Markets includes Europe and Asia-Pacific results. Asia-Pacific results do not include former RSA claims.



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