

# GLOBAL MARKETS\* CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH JUNE 30, 2019



## OUR NUMBERS SPEAK FOR THEMSELVES...

*The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.*

## OUR CLAIMS TEAM

Our Global Markets Claims Department has knowledgeable and dedicated claims specialists located in Allied World offices in Hong Kong, London, Singapore and Sydney. Each of our analysts is a product line expert.

# \$1.8 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD  
GLOBAL MARKETS SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS  
RECEIVED BY ALLIED WORLD  
GLOBAL MARKETS

# 110,732

# 99.9%

PERCENTAGE OF CLAIMS  
RESOLVED WITHOUT A  
COVERAGE DISPUTE

*Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.*

CUSTOMERS RESPONDING TO OUR 2017  
SATISFACTION SURVEY WHO ARE "LIKELY TO  
EXTREMELY LIKELY" TO RECOMMEND  
ALLIED WORLD TO A FRIEND OR COLLEAGUE  
BASED ON THEIR CLAIM EXPERIENCE

# 9<sup>OUT</sup> OF 10

*\*Global Markets includes Europe and Asia-Pacific results. Asia-Pacific results do not include former RSA claims.*



A FAIRFAX Company

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## Product Line Claims Highlights:

### GENERAL CASUALTY:

\$115M claims paid

9,327 number of claims received

### PROFESSIONAL LIABILITY:

\$345M claims paid

31,994 number of claims received

### PROPERTY:

\$1.1B claims paid

19,452 number of claims received

### OTHER SPECIALTY:\*\*

\$368M claims paid

49,959 number of claims received

\*\*Other Specialty includes accident and health, aviation, construction, marine, fine art and specie, and trade credit lines of business.