

NORTH AMERICA CLAIMS OUR PROVEN TRACK RECORD

INCEPTION THROUGH DECEMBER 31, 2018



OUR NUMBERS SPEAK FOR THEMSELVES...

The claims process is important, and Allied World takes great pride in providing policyholders with proactive and open dialogue during the entire claims-handling process. When it comes to our proven claims track record, we like our numbers to speak for themselves.

OUR CLAIMS TEAM

Our North American Claims Department has knowledgeable and dedicated claims specialists located in Allied World offices in Atlanta, Bermuda, Boston, Chicago, Dallas, Farmington, Los Angeles, New York and Philadelphia. Each of our analysts is a product line expert.

\$9.8 BILLION

TOTAL CLAIMS PAID BY ALLIED WORLD
NORTH AMERICA SINCE ITS INCEPTION

TOTAL NUMBER OF CLAIMS
RECEIVED BY ALLIED WORLD
NORTH AMERICA

426,110

99.9%

PERCENTAGE OF CLAIMS
RESOLVED WITHOUT A
COVERAGE DISPUTE

Claims are handled on a case-by-case basis. Past performance is not a guarantee of future results.

CUSTOMERS RESPONDING TO OUR 2017
SATISFACTION SURVEY WHO ARE "LIKELY TO
EXTREMELY LIKELY" TO RECOMMEND
ALLIED WORLD TO A FRIEND OR COLLEAGUE
BASED ON THEIR CLAIM EXPERIENCE

9^{OUT} OF 10

Product Line Claims Highlights:

GENERAL CASUALTY:

\$2.4B claims paid

125,205 number of claims received

PROPERTY:

\$3.2B claims paid

34,917 number of claims received

HEALTHCARE LIABILITY:

\$1.3B claims paid

163,483 number of claims received

PROFESSIONAL LINES:

\$2.1B claims paid

57,146 number of claims received

PROGRAMS:

\$638M claims paid

45,359 number of claims received



This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, GmbH, a Fairfax company ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered only through licensed agents and brokers. Actual coverage may vary and is subject to policy language as issued. Coverage may not be available in all jurisdictions. Risk management services are provided or arranged through AWAC Services Company, a member company of Allied World. © 2019 Allied World Assurance Company Holdings, GmbH. All rights reserved.